

Agreement and Client Release

I am contracting Ruff Resorts, Inc. and/or Ruff 1301, LLC (a.k.a. "The Ruff House") to provide ongoing services for my pet(s). This agreement remains in force indefinitely or until replaced by a more current one.

I certify that I have read, understand, and hereby accept on my own behalf, and on behalf of my agents, representatives, relatives, successors, and assigns to be bound by the Terms and Conditions of this agreement, specifically including those set forth in "The Ruff House Terms and Conditions" and "The Ruff House Rules and Policies".

I, the undersigned, understand that, despite the best efforts of Ruff Resorts, Inc. to maintain the safety of every dog and human at The Ruff House facilities, there are certain risks involved in 'Canine Activities' defined as dog daycare, Aquatics (swimming/splash pad), overnight care and grooming services. These risks include but are not limited to my dog contracting fleas, kennel cough or some other communicable illness, bodily injury, death, ear and skin infections, coat matting, and water toxicity. I voluntarily accept these risks, and release The Ruff House and its employees, independent contractors, owners and assigns from any and all claims arising out of injury or damage in any way related to or resulting from my association with The Ruff House including but not limited to claims of injuries to my dog, myself or anyone I send to pick up or drop off my dog, or to any property that belongs to me.

I am aware of the risks to persons and property posed by the participation in Canine Activities. I understand that observing or being a spectator at such activities is participation in those activities. I am voluntarily participating in the activities at The Ruff House with knowledge of the risks involved and I accept any and all risks of personal injury, death, or property loss or damage to me and/or my dog. I release The Ruff House and The Ruff House's officers, directors, employees, and agents to Owner from any and all liability arising out of my direct or indirect participation in Canine Activities however such bodily injury, death, or property damage may be caused, and whether or not the injuries may have been caused or may be alleged to have been caused by the negligence of the released parties or any of their employees, agents, or other persons. I also agree to hold the released parties harmless and waive any and all claim for loss, injury or damage to myself, minors I am the parent and/or legal guardian of, and my dog while in, on, or about The Ruff House premises.

I understand and agree that dogs can be unpredictable and that if my dog becomes injured while at The Ruff House I may be responsible for my dog's veterinary bills and any other costs incurred due to the injury. I understand and agree that this release applies to future unknown or unsuspected claims.

I represent that my dog is currently, and each time my pet attends The Ruff House, in good health and has not had any communicable illness or parasite of any kind for two weeks prior to attending The Ruff House. I will wait ten days before bringing my dog to The Ruff House after any dog kennel overnight, daycare, water activity, or grooming visit other than at The Ruff House.

I grant The Ruff House and/or its agent's full power of decision concerning the care and wellbeing of my pet(s). Should any medical emergency arise The Ruff House will make every reasonable attempt to contact you to arrange care and/or make medical decisions. It is further agreed that The Ruff House and/or its agents can and will make any needed decision concerning transportation, medical treatment, and choice of care giver if necessary and I may be responsible for reimbursing all such costs to The Ruff House.

I hereby grant, without compensation or restriction, The Ruff House, any sponsors, any affiliated companies, organization, representatives and /or agents all rights and permissions to use or appropriate my likeness, my dog's name and/or likeness, my name, biography, photograph, video, voice, or other indication of identity for broadcast, transmission, publication, or distribution in any format or media, regardless of form, for any lawful purpose. I grant, without compensation or restriction, The Ruff House, event sponsors, and any affiliated companies, organizations, representatives and/or agents, a non-exclusive, unlimited, worldwide license to use, reproduce, distribute, display and transmit the photographs, pictures, video, footage, and/or digital images of Canine Activities, my participation therein, my likeness, my name and/or my dog's name and/or likeness to be used, regardless of media form, for any lawful reason.

I have read and understand The Ruff House's cancellation policy for all service areas.

I represent that my dog does not have a history of aggressive behavior towards other dogs or humans.

I warrant that I am at least eighteen (18) years of age and that I have the full, complete, and unrestricted right and authority to enter into this release and make decisions on behalf of myself, and my pet.